

Pepco Applies for \$150 Million in Federal Stimulus Funds

Pepco has applied for \$150 million in federal grants under the American Recovery and Reinvestment Act (ARRA) Smart Grid Investment Grant Program.

If approved, these grants from the U.S. Department of Energy (DOE) would help cover the cost of advanced metering infrastructure, distribution automation and direct load control equipment in the Pepco service territory.

Of the total, \$45 million would be targeted to the District of Columbia and \$105 million would be for Maryland.

"Every dollar we obtain from the federal government offsets the cost customers would otherwise pay to make these important improvements to the system, which are designed to enable customers to better manage their energy use and costs, improve customer service and reliability and create a cleaner environment," said Pepco Region President Thomas Graham. "The funds also will allow us to do our part to jump start the local economy and help the District of Columbia and Maryland meet their energy goals."



Pepco Region President Named Community Leader of the Year



Pepco Region President Thomas H. Graham has been named Community Leader of the Year for 2009 by the Melwood Foundation, a nonprofit organization based in Prince George's County that is dedicated to helping people with intellectual and developmental disabilities.

"I cannot think of a more deserving winner or better representative for the 2009 Community Leader Award than Thomas Graham," said Melwood's Teo Sodeman. "His dedication and countless hours in support of Prince George's County and the local community overall is simply unbelievable."

Tom praised the work of Melwood. "I believe very strongly in everything Melwood and Teo are doing for the people of Prince George's County."

At left: Pepco Region President Thomas H. Graham and County Executive Prince George's Jack B. Johnson.

Customer Care: (202) 833-7500

To report an outage: 1-877-PEPCO-62 (1-877-737-2662)

Web site: pepco.com

Rebates for Purchasing ENERGY STAR Appliances

Pepco is offering rebates to residential customers who purchase ENERGY STAR® qualified appliances.

- Get a \$25 to \$50 rebate for purchasing a room air conditioner. Rebate amount will depend on number of BTUs.
- A \$50 rebate is available to those who purchase an ENERGY STAR qualified refrigerator.
- Receive a \$20 rebate when you buy an electric water heater with an energy factor greater than 0.93.

Appliances that have earned the ENERGY STAR are much more energy efficient than standard models. So with the Pepco rebate you'll not only save money up front, you'll enjoy lower energy bills for years to come.

For program details including eligibility guidelines, visit pepco.com.

Pepco Places 4th in Customer Satisfaction

Pepco's customer satisfaction level has increased sharply according to a new study by J.D. Power and Associates. Pepco jumped to fourth place out of the 17 Eastern U.S. utilities included in its category for the East Region, Large Segment.

That's a 22-point increase compared with last year's survey in which the company was rated 11 out of the 17 companies. It was the largest jump by any utility in the entire study, which rated utilities across the country, categorized by size and region.

"This is the result of teamwork, dedication and commitment on the part of all team members, and it is something for which we are very proud. Our challenge now is to maintain and increase our customer satisfaction level," said Charles Dickerson, Pepco Vice President, Customer Care.

CONTROLLING YOUR ENERGY COSTS

Cold Weather Energy Conservation Tips

The lazy days of summer are becoming a distant memory. As we turn our attention to the colder months ahead, it's a perfect time to prepare your home for winter. By taking a few simple steps now, you could save on your winter energy bills.

- Winterize windows with weather stripping (for all moveable joints) and caulk (for non-moving parts). Also, install a window kit to the inside of your windows to help keep cold air out and warm air in.
- Inspect ductwork for any air leakage. If you do feel air leaking at joints, use silver metal duct tape to seal them. You could save up to 10% of your heating costs by eliminating those leaks.
- During the winter months, turn down your thermostat from 72°F to 68°F for eight hours a day and you'll save as much as 10% on energy costs. Every degree you lower your thermostat could save you about 3% on your heating bill.
- Change filters once a month. A well-maintained heating system can save money and increase the comfort level in your home.



Energy Wise Rewards Program Begins

Pepco has launched its new energy management program called Energy Wise Rewards for customers who live in Maryland. Customers who voluntarily enroll in the program allow Pepco to regulate the operation of their central air conditioning equipment during the relatively few periods of peak electricity demand during the summer.

Customers who participate will save on their energy bills and be able to better manage their energy use and help the environment in the process.

For more information or to enroll, visit pepco.com.

Pepco Introduces Energy-Efficiency Programs for Commercial Customers

Pepco is offering financial incentives to commercial customers to participate in our new Commercial and Industrial Energy Efficiency Program.

The programs encourage the installation of energy-efficient refrigeration, lighting, controls, HVAC and other equipment to improve the efficiency and operation of business facilities.

Pepco will be marketing these programs through trade allies and direct outreach to our commercial customers. For more information: call 301-519-5383, e-mail PepcoEnergyEfficiency@lmbps.com or visit pepco.com/business.

Golf Tournament Raises \$200,000 For Area Charities

Thanks to our corporate sponsors, the 4th Annual Pepco Golf Classic raised \$200,000 to help deserving area residents keep warm this winter.

Proceeds from the Sept. 14 tournament will help disadvantaged residents in the District of Columbia and Prince George's and Montgomery counties pay their winter utility bills. The funds will be distributed through the PHI Community Foundation to residents served by the Greater Washington Urban League, the United Communities Against Poverty in Prince George's County and Interfaith Works in Montgomery County.

Since its inception, the tournament has raised more than \$700,000 for area charities.

Multicultural Speakers Bureau Training

Pepco's Vice President of Corporate Communications Debbi Jarvis has some advice when it comes to public speaking. "Think of public speaking as having a conversation with a hundred of your best friends."

Debbi's remarks came during a recent training session she provided for Pepco's Multicultural Speakers Bureau. The group, comprised of employee volunteers, regularly addresses audiences ranging from civic groups to schools and community organizations. They discuss a wide range of topics, including rates, energy conservation and programs and initiatives in which the company is involved.

"We try to accommodate every request," said Zenayda Mostofi, Pepco Public Affairs Representative, who manages the program.

If you or your community group would like someone from the Pepco Multicultural Speakers Bureau to address your community group, contact Zenayda at zmostofi@pepco.com or call her at 202-872-2089.

Check Out Pepcobiz on Twitter

Since early this year, Pepco has been communicating with customers on Twitter at [Pepcoconnect](https://twitter.com/pepcoconnect). Pepco recently took the application a step further by launching the Pepcobiz site, designed to target messages to business class customers and to allow them to send messages and questions.

Business customers can Tweet with Pepco by visiting twitter.com/pepcoconnect. Customers can also follow us at twitter.com/pepcoconnect or follow us on YouTube at youtube.com/pepcoconnect.



Backpack Drive Helps Students

This year Pepco helped area students in need start the school year out right by collecting and distributing nearly 100 backpacks at selected schools in the District of Columbia and Prince George's and Montgomery counties.

Pepco places a high priority on being a good corporate citizen. The annual backpack drive is one of many activities the company sponsors throughout the year to help serve our communities. We encourage our employees to give their

time and energy to create a brighter future for others.

Visit pepco.com/welcome/community for more information on our community involvement.

Green Bill: Pepco Launches Paperless Bills

Pepco customers can now sign up for Green Bill, a new online billing and payment system and stop receiving a paper bill.

With Green Bill, customers voluntarily register through the My Account portal at pepco.com and check the box indicating they no longer want to receive a paper bill in the mail. Green Bill customers will automatically receive a monthly e-mail stating their bill is ready to view and pay. Customers paying their bill through the use of this new tool also have the option to sign up for a recurring payment.



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