



New Design Promotes Utility's Environmental Focus

Pepco recently redesigned its Web site to make it easier for visitors to find information and to reflect our increased environmental focus.

The new eco-friendly look consists of a blue and green color palette and a new "Our Energy Future" section that highlights what we're doing to support environmental protection and energy conservation.

The new section also features information on our plan to help meet the region's energy challenges through energy efficiency programs and advanced technology – we call it our "Blueprint for the Future."

Go to pepco.com and check out our updated Web site today.

Congrats to "My Account" Contest Winners

Pepco customers John Fossum, Glen Reid Popson and Katie Grant won a Nationals Baseball Fun Night by registering as new users of "My Account," during our summer contest.

Even though the contest is over, you can still score big. Go to pepco.com and click "My Account" to learn how to save energy and money on your bill.

Home Safety: Preventing Electrical Fires

In October we traditionally turn our attention toward fire prevention. But fire prevention is a year-round responsibility. That's why Pepco urges you to lower the risks of electrical fires by taking the following steps in your home:

- Cover all unused wall sockets with plastic safety covers if there are small children in your home.
- Replace or repair loose or frayed cords on all electrical devices.
- Avoid running extension cords across walkways, doorways and under carpets.
- Consider having a qualified electrician install additional circuits or outlets to prevent the use of extension cords.
- Follow the manufacturer's instructions for plugging appliances into electrical outlets.
- Avoid overloading outlets. Plug only one high-wattage appliance into each receptacle at one time.
- Place lamps on level surfaces away from things that can burn, and use bulbs that match the recommended wattage for the lamp.



More electrical safety information is available at pepco.com, click "Safety."

Help Paying Winter Energy Bills Is Available

As the heating season approaches, some families may need a little help paying their utility bills. Qualified Maryland residents may apply for assistance through the Maryland Energy Assistance Program (MEAP).

The state will assist participants by paying their utility bill directly to their utility or fuel supplier. The Maryland Office of Home Energy Programs administers this program.

To learn more about MEAP and to determine if you qualify, contact your local energy assistance office:

Montgomery County Department of Health and Human Services

240-777-4450, hours: 8:30 a.m. to 5 p.m.

Prince George's County Department of Social Services

(301) 909-6300, hours: 8:30 a.m. to 5 p.m.

You also may visit the MEAP Web site at www.dhr.state.md.us/meap.

For those who need a little flexibility in paying their Pepco bill, we offer payment options such as Budget Billing, Extended Payment and Time Payment Arrangements. Visit pepco.com for information.

