

# Lines

THE NEWSLETTER FOR PEPCO CUSTOMERS IN MARYLAND

WWW.PEPCO.COM

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## DID YOU KNOW?

*Q: Candles give my home a warm and cozy feel and make it smell great – are they safe?*

**A:** Festive, relaxing, and aromatic – candles are often part of many celebrations and home décor.

However, Pepco discourages their use because of the potential for fire. In fact, national emergency room research shows that candles account for one-third of all fire-related injuries. And nearly 85 percent of candle fire incidents are due to consumer misuse.

For the safety of you and your family, follow these safety tips:

- use a battery-powered flashlight instead of a candle during a power outage,
- always keep a burning candle within sight and away from children and pets,
- never place a burning candle near something that can catch fire, and
- place candles on a hard, non-flammable surface.

For more tips, please visit [www.candle-safety.org](http://www.candle-safety.org), or [www.nfpa.org](http://www.nfpa.org). To learn more about preparing for power outages, visit [www.pepco.com](http://www.pepco.com).



**at the Smithsonian's National Zoo**  
powered by Pepco

This holiday season – from Nov. 28 through Dec. 30 – Pepco is proud to sponsor ZooLights, the first annual winter lights celebration at the Smithsonian's National Zoo.

The lower half of the Zoo, from the Small Mammal House to Lion/Tiger Hill, will be transformed into a winter wonderland of animals in light, all created with energy-efficient, environmentally friendly LED lights.

ZooLights visitors will delight in a winter evening's walk through spectacular animal displays and enjoy musical performances, ice carvers, crafts and other entertainment on selected evenings. This illuminating event will take place Wednesday through Sunday, 6 to 8:30 p.m.

Pepco and Friends of the National Zoo (FONZ), the Zoo's nonprofit partner, are working together to make ZooLights the Zoo's biggest and brightest event ever.

Tickets are \$6 for FONZ members and \$10 for nonmembers. For more information or to purchase tickets, visit [www.fonz.org/zoolights.htm](http://www.fonz.org/zoolights.htm). Proceeds support the Zoo's critical conservation and educational programs.

## ZooLights

**November 28 through December 30**

**Wednesday through Sunday, 6 to 8:30 p.m.**



## Pepco Discount on CFLs Coming Soon to a Store Near You

In the coming weeks, Pepco will offer our Maryland residential customers a discount on the price of ENERGY STAR® compact fluorescent light bulbs – CFLs.

Look for more information about this exciting offer in newspapers, on radio and in future editions of Lines. It's all part of our new energy-efficient lighting program.

CFLs make saving energy and saving money easy. That's because they use about 75 percent less energy and can last up to 10 times longer than standard bulbs.

And since they use less energy, CFLs are good for the environment. That means fewer fossil fuel emissions from power plants.

ENERGY STAR is the federal government's national program promoting energy efficiency. It's also your assurance of a quality energy-efficient product.

If you're interested in taking the ENERGY STAR "Change a Light" pledge to reduce global warming through energy efficiency, log on to [www.pepco.com](http://www.pepco.com). Changing one light can change the world.

So stay tuned for details about our CFL discount program and a listing of participating retailers. And, don't forget to check our Web site regularly for the latest information.

### Take the Shock Out of Holiday Lighting Costs

Many people enjoy holiday lighting, but don't enjoy paying the utility bill they receive when the season ends. Now, you have a great opportunity to save energy and cut costs by using the newest generation of energy-efficient lighting.

Light-emitting diodes, commonly known as LEDs, use 90 percent less energy than conventional holiday bulbs. And, since home lighting accounts for up to 20 percent of your total electricity costs, using high efficiency lighting can be a key to lowering your energy bills.

Here are six good reasons to use LED lights for holiday decorating.

- LEDs have an incredibly long life span - 100,000 hours vs. 1,500 hours for typical holiday lights.
- LEDs produce almost no heat, eliminating fire hazards.
- LEDs produce more light per watt than traditional bulbs.
- LEDs are useful for both indoor and outdoor lighting.
- LEDs are shock-resistant and shatter proof.
- LEDs contain no mercury.



While LEDs do cost more than standard holiday lighting, their cost is generally absorbed after an average of one or two years of use. You can find LEDs at home improvement, hardware and other retailers.

For more information, visit [www.energystar.gov](http://www.energystar.gov), or [www.ase.org](http://www.ase.org).

### Pepco's Online Videos Keep You Informed

*A storm is coming. What should you do to prepare? How does Pepco restore power?*

Answers to these and other questions are conveniently available on our Web site.

Go to [www.pepco.com](http://www.pepco.com) and click on "News & Information." Then select "Videos" from the left menu bar. From there, you can access any of our videos.



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Customer Service: (202) 833-7500  
TTY Telephone Number for Hearing Impaired: (202) 872-2369  
To Report Power Outages: 1-877-PEPCO 62 (1-877-737-2662)