

LINES

PEPCO.COM

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Are You Prepared For Storm Season?

Lightning, heavy rain and strong winds can bring tree limbs and branches down on power lines, which can cause outages. Pepco offers the following tips to help you be prepared:

- Assemble a storm emergency kit that contains a first aid kit, flashlights, fresh batteries, a battery-operated radio or television, emergency telephone numbers and other personal necessities.
- Have a corded landline telephone and/or a fully charged cellular phone available.
- Keep a three-day supply of bottled water and nonperishable food items on hand.
- Use surge protectors to safeguard electronic equipment.
- Be ready to evacuate special needs and elderly persons to alternate locations with power.
- Prepare a family emergency plan and review it periodically.
- Keep handy Pepco's outage reporting number – 1-877-PEPCO-62 (1-877-737-2662).

Visit pepco.com for more storm preparation tips.



Keep Your Summer Energy Bill Cooler

Summer rates and new "Standard Offer Service (SOS)" rates are now in effect. SOS rates, which typically make up about 70 percent of the bill, charge for the electricity you use.

New SOS rates will add about 2.9% or \$3.63 to the monthly summer bill of the average District customer. The money from SOS rates goes directly to pay power suppliers since Pepco does not generate electricity.

Pepco realizes that any increase in monthly bills can be a major concern. That's why we offer a range of programs to help you take control of rising energy costs:

- Visit "My Account" on pepco.com. You can track your billing history, analyze household energy usage and learn ways to cut energy costs.
- Download our free brochure, *85 Ways to Save Money and Energy*, which offers low-cost and no-cost tips for controlling your energy use.
- Most important, if you're having difficulty paying your bill, please call us at 202-833-7500. We have payment options and arrangements available to get you back on track. We even can refer you to government assistance programs.

More details about SOS rates are available at pepco.com. See next month's issue of *Lines* for more information on SOS rates.

Avoid the Dangers of Lightning

Summer is the peak season for lightning. To decrease your risk of injury or death, follow some of these simple recommendations:

- If you hear thunder, even a distant rumble, immediately move to a safe place. Fully enclosed buildings provide the best protection. Sheds, picnic shelters, tents or covered porches do NOT protect you from lightning. If a sturdy building is not nearby, get into a hard-topped metal vehicle and close all the windows.
- Don't use a corded phone except in an emergency during a storm. Cordless phones and cell phones are safe to use.
- Don't take a bath or shower or use other plumbing during a storm. Water pipes conduct electricity.

Log on to pepco.com for more summer safety tips. Learn more about lightning at www.lightningsafety.noaa.gov.

Outage Information for Life-Support Customers

As the Washington area enters the summer storm season, Pepco urges those who use life-support equipment to plan for occasional power outages.

Take time now to identify a location with emergency power capabilities and make plans to go there or to a hospital during a prolonged outage.

Sign up for Pepco's Emergency Medical Equipment Notification Program. We will notify you of scheduled outages for maintenance and warnings of severe storms. Please Note: You must have a physician certify annually that a medical need exists for program participation.

Visit pepco.com to download our brochure *Emergency Medical Equipment Program* or call 202-833-7500 to request a copy.



See You on YouTube!

Pepco is now on YouTube, the social media Web site where you can view and share videos.

Visit youtube.com/PepcoTV to find videos on how to save energy during the summer, how Pepco restores power after a storm and how you can prepare for power outages.

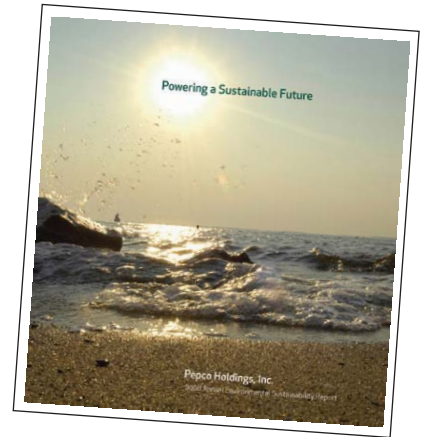
There's also a vintage Pepco TV commercial that uses an animated video and rap music to teach kids to be safe around electricity.

And don't forget to follow us on Twitter, the popular micro-blogging social network, at twitter.com/PepcoConnect.

Twitter and YouTube - great examples of how Pepco is staying connected to customers in the digital age.

Honoring Those Who Give Back to The Community

Pepco is dedicated to community service. The company recently held its 20th Annual Volunteer Appreciation Breakfast to honor those employees who contributed more than 10,000 hours of volunteer service in 2008.



Our Commitment To Environmental Sustainability

Pepco Holdings, Inc. (PHI), Pepco's parent company, recently published *Powering a Sustainable Future - 2008*, which details the corporation's environmental stewardship and resource conservation efforts.

Among the many topics the 32-page publication features is information on Edison Place, PHI's headquarters in downtown Washington. The 10-story building achieved EPA's prestigious 2008 ENERGY STAR award as one of the top facilities nationwide in energy efficiency and environmental performance.

Read the report online at pepco.com.