

LINES



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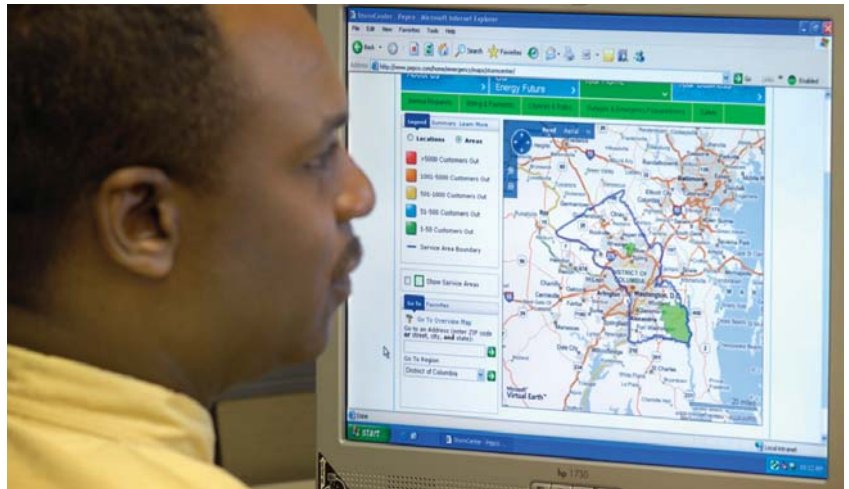
MARCH 2009

Have Fun Outdoors, But Play It Safe Around Electricity

While taking advantage of the warmer weather, it's important to stay safe near electricity. The following tips will help you enjoy the great outdoors even more.

- Stay away from utility equipment such as transformers and substations.
- Don't fly kites and model airplanes near power lines – it's dangerous and can cause power outages.
- When boating, have 10 feet of clearance between the highest point of your boat and any power lines when hauling, storing or sailing.
- Pay close attention when raising or lowering your mast or spar and look for underwater utility signs.

Learn more about outdoor electrical safety by visiting pepco.com.



New Outage Maps Offer Customers More Information

Pepco has launched a new and improved power outage map on its Web site which provides more in-depth information on power outage status.

Visitors to pepco.com will find the map more interactive, allowing them to zoom in on a power outage location. You can also "hover" your mouse over a location and see outage details, such as the number of outages, estimated restoration time and crew status information.

To view the new power outage maps, go to pepco.com and click on "View Outage Maps," which are updated every 10 minutes. Our Web site also offers a tutorial on how to navigate the new map.

We Want to Help

Pepco knows that the current tough economy is affecting our customers. If you're having problems paying a bill, call us at 202-833-7500. We can offer a variety of payment options tailored to your situation.

Take the Seasonal Spikes Out of Utility Bills

Pepco's Budget Billing plan allows you to make a fixed payment each month to avoid fluctuating bills that result from winter heating or summer air conditioning use.

This payment option is especially helpful to those on a fixed household budget.

To learn more, visit pepco.com and click on the "Billing & Payment" link. Our Web site also offers information on other payment options that make bill payment time more convenient.

Homes Sales Require Energy Information

Montgomery County residents selling their single-family home are required to provide the buyer with 12 months of energy use and cost information.

Pepco can help. Just visit pepco.com, click on "My Account" and log in to obtain energy usage and billing data.

You can also call 202-833-7500 for information over the phone, or request account information be mailed, which will arrive within five to seven business days.

Call 811 Before You Dig

This spring many people will plan outdoor projects. But before you begin digging, call 811. Dialing this national number keeps you safe and protects utility systems.



Locators will mark the planned digging area for underground utility equipment at no charge. When you don't call 811, it can result in an explosion or fire, causing power failures and personal injury.

Call 811 before you dig and keep your family and neighbors safe. To learn more, visit www.call811.com.



As you do spring cleaning and other outdoor projects, keep in mind that ladders and electricity don't mix. Coming in contact with overhead power lines may cause serious injury or even death.

The following tips will help you stay safe:

- Carry long or tall equipment parallel to the ground to avoid contact with power lines.
- Assume all wires are "live" or energized.
- Keep yourself, your tools and equipment at least 10 feet away from electric lines and equipment.
- Stay alert and look up to be sure there are no overhead wires when moving or raising ladders, scaffolding and other tall items.
- Never attach anything to power lines or electrical equipment.
- Never move a ladder that is touching a power line. Call us at 202-872-3432 and report it.

Visit pepco.com for more outdoor safety tips.

Helping Others Meet Their Environmental Goals

Pepco is helping five equipment suppliers reduce their environmental impact through our participation in the national Green Supplier Network (GSN).



Power Partners, Inc. (PPI), a company that supplies transformers, is one such company. PPI receives advice on operational improvements that emphasizes lean and green production methods. The partnership gives PPI the knowledge to achieve the highest levels of environmental standards.

The Green Supplier Network is a joint venture of the EPA and the U.S. Department of Commerce's National Institute of Standards and Technology Manufacturing Extension Partnership.

Pepco cares about the environment and we are committed to helping the companies we do business with meet their environmental goals.